Cloud11

NASA SEWP VI
Solutions for Enterprise-Wide Procurement
Contract Holder

NASA SEWP VI Ordering Guide

Category A | ITC and AV Product Solutions

Contract 80TECH26D1276

ORDERING AT A GLANCE

Use this guide to request a quote, satisfy fair-opportunity and order requirements, route a delivery order, and reach the correct support contact.

ABOUT NASA SEWP VI

A Federal Procurement Channel Built for Fair Opportunity.

Pronounced 'soup,' SEWP (Solutions for Enterprise-Wide Procurement) is a NASA-managed, multiple-award Government-Wide Acquisition Contract (GWAC) that streamlines federal procurement of information technology, communications, and audiovisual (ITC/AV) products and services. SEWP connects federal agencies and authorized federal contractors with pre-competed contract holders, with competition at the order level supporting fair opportunity and value. The ordering agency issues the delivery order, which NASA reviews, processes, tracks, and forwards to Cloud11 LLC.

ABOUT CLOUD11 LLC

Founded in 2016, Cloud11 LLC is a public-sector procurement execution company for complex IT hardware requirements. We take a requirement from solicitation through delivery and closeout under a documented, ISO 9001:2015-certified process, checking the part, the source documentation, the packaging and marking, and the delivery terms before commitment.

QUICK REFERENCE

CONTRACT HOLDER **Cloud11 LLC**	CATEGORY **A - ITC/AV Product Solutions**	PERIOD OF PERFORMANCE **Nov. 1, 2026 - Oct. 31, 2036**
CAGE **8EZP2**	UEI **VKX3TCHV8VM3**	SEWP PROGRAM FEE **0.34% included in quoted prices**

November 2, 2026 | Version 2.0

ORDERING

How to Place an Order From Cloud11 Under NASA SEWP VI

A clear route from item identification through delivery and program support.

01

Find the Item.

Cloud11 quotes products listed on its SEWP VI contract. If a product is not yet listed, contact the program team so its addition can be requested through NASA's technology refresh process.

02

Request a Quote.

Request pricing and procurement assistance through Cloud11's RFQ form, or use NASA's SEWP VI Quote Request Tool. Identify Cloud11 LLC, Contract 80TECH26D1276, as appropriate. Each quote identifies pricing, availability, delivery terms, and quote validity.

03

Place the Order.

Delivery orders are issued through the customer's authorized procurement process and routed through the NASA SEWP Program Management Office, which reviews, processes, and forwards them to Cloud11. Submit delivery orders and order modifications to sewporders@sewp.nasa.gov. The issuing procurement office maintains fair opportunity documentation.

04

Delivery.

Delivery terms are stated on each quote and order. Cloud11 confirms packaging, marking, and documentation requirements before anything ships.

05

Payment.

Cloud11 accepts EFT and the Government Purchase Card. Any applicable card processing fee will be disclosed in the quote before order placement.

06

Program Contacts

For order status, invoices, and delivery:
Mark Lubow, Program Manager - 404-964-3686 | mark@cloud11.me
Whitney Swiedler, Deputy Program Manager - 404-848-2003 | whitney@cloud11.me
SEWP Program Support: 404-964-3686.

QUOTE AND ORDER REQUIREMENTS

What to Submit

Complete information helps NASA process the order and helps Cloud11 fulfill the requirement correctly.

REQUEST DIRECTLY FROM CLOUD11	USE NASA'S QUOTE REQUEST TOOL
Use the Request a Quote form on the Cloud11 SEWP page for pricing and procurement assistance from the Cloud11 program team.	Submit an RFQ, MRR, or RFI through the official NASA SEWP Quote Request Tool. Select Cloud11 LLC when the request is intended for Cloud11.
Cloud11 contract: **80TECH26D1276**	**Open the NASA SEWP Quote Request Tool**

DELIVERY ORDER CHECKLIST

Delivery order number and date issued	Cloud11 quote verifying the order
SEWP contract number 80TECH26D1276	Applicable NAICS code and contract type
Cloud11 mailing address and phone as shown on the quote	Issuing office and ship-to names and addresses
Total order value and complete line-item pricing	Contracting officer name, phone, signature, and date
Delivery schedule, destination, and shipping instructions	Bill-to and ship-to information

CLOUD11 QUOTE STANDARDS

Each Cloud11 quote identifies pricing, availability, delivery terms, and quote validity. Cloud11 quotes items available on its SEWP VI contract for RFQs and MRRs. Unless the request permits partial quotes, Cloud11 responds to the full requirement or submits a no-bid response.

FAIR OPPORTUNITY

For orders under a multiple-award contract, the ordering activity is responsible for providing fair opportunity as required by FAR 16.505(b), considering price or cost in the selection, and maintaining the supporting order file. Exceptions require the applicable written justification and approval.

AFTER THE ORDER

Delivery, Payment, Warranty, and Support

Use the contacts below for order status, discrepancies, returns, warranty coordination, and program questions.

DELIVERY	PAYMENT
Delivery terms appear on each quote and order. Cloud11 confirms packaging, marking, documentation, and ship-to requirements before shipment. Expedited delivery must be agreed in the order.	Cloud11 accepts EFT and the Government Purchase Card. Any applicable card-processing fee is disclosed in the quote before order placement. Agency policies govern credit-card purchases.
WARRANTY AND MANUFACTURER SUPPORT	**CLOUD11 SCOPE**
Manufacturer warranty coverage, extended options, technical support, and software support are stated in the applicable quote and order.	Cloud11 supplies products, software licenses, subscriptions, and manufacturer-provided support. Cloud11 does not provide installation, configuration, or onsite services.

RESOLVE A POST-DELIVERY ISSUE

1. Have the order number, affected item or serial number, and a clear description of the issue ready.
2. Contact the Cloud11 SEWP program team using the contacts below.
3. Cloud11 coordinates with the appropriate manufacturer or distributor.
4. Obtain return authorization and shipping instructions before returning any product.

PROGRAM CONTACTS

CLOUD11 LLC	NASA SEWP PROGRAM
Mark Lubow, Program Manager mark@cloud11.me | 404-964-3686 **Whitney Swiedler**, Deputy Program Manager whitney@cloud11.me | 404-848-2003 **Program support**: 404-964-3686	**Customer support** help@sewp.nasa.gov 301-286-1478 **Orders and modifications** sewporders@sewp.nasa.gov

OFFICIAL RESOURCES

NASA SEWP Ordering Information | NASA SEWP Quote Request Tool | FAR 16.505

This guide is a practical summary. Ordering activities remain responsible for their agency procedures, applicable statutes and regulations, fair-opportunity decisions, funding, and the contents of the official order file.